

## **To our loyal friends and clients,**

We are thrilled to let you know, that over the New Year Charleswood Travel was acquired by Continental Travel. Continental Travel has been a Winnipeg leader in corporate travel for over 40 years, providing personalized service to many businesses both in Winnipeg and Internationally. They have acquired us to become part of their team as their leisure division.

### **What does this mean for you?**

On a day-to-day, it's business as usual, we're still here to help you with all your leisure needs, only now we have greater resources to draw from. We will still be answering the phone and providing personalized service and our phone number is remaining the same. Our Roblin Blvd office will be closing, and we'll be moving to the following address- 1345 Portage Ave, Winnipeg MB R3G 0V7.

There is ample parking in the back for when you want to visit, and we still have a great collection of brochures for you to come by and browse. We will have access to more airlines than we do now, as well as a great team of Corporate agents to enhance our team.

### **What does this mean for us?**

We're joining a leading Winnipeg agency who has handled Corporate Business with a personalized and honest approach for more than 40 years. We will have a fresh, bright new office on Portage Ave with access to new technology, making our process smoother and more efficient.

### **Our story continues...**

When we bought the agency after the unexpected loss of our previous owner, we never would have imagined the years ahead of us. We celebrated our 15<sup>th</sup> year in business in 2020 fairly quietly, as we were so unsure and worried about what was happening in the world. We are so grateful to have caught up with many familiar faces over the last two years and have taken comfort in sharing our stories as we've navigated everything. We've greatly appreciated everyone's patience as business has exponentially increased, and airlines and weather have made everyone's life more difficult.

### **Thank you!**

Collectively our team at Charleswood Travel want to thank each and every one of you for putting your trust in us over the last 15+ years and bringing us to where we are today. We come to work every day for you as we know that your holiday time is precious and hard earned. Our commitment to you is stronger than ever during this exciting time, as without you, we wouldn't be where we are today. We look forward to sharing this new chapter with you, and please reach out to us so we can welcome you personally to our new office.